

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**  
**On this the 29<sup>th</sup> day of February' 2020**  
**C.G. No: 217/2019-20/ Kadapa Circle**

**Present**

**Sri. Dr. A. Jagadeesh Chandra Rao**  
**Sri. Dr. R. Surendra Kumar**

**Chairperson**  
**Independent Member**

***Between***

Mohammed Gouse,  
6/139,  
Yeddapalem Street,  
Duvvur,  
Kadapa -Dist

Complainant

***AND***

1. Assistant Accounts Officer/O/Mydukur  
2. Deputy Executive Engineer/O/Mydukur  
3. Executive Engineer/O/Mydukur

Respondents

\*\*\*\*\*

**ORDER**

1. Complainant presented a complaint before this forum regarding linking of his AGL service No. to his domestic CC bill.
2. Respondent No.1 submitted his written statement before this forum wherein he stated that the complainant's AGL service vide service No. 2611233000018 is now linked with HSC No.2611212002270 in CBS and the linked AGL demand is regularly adding to the complainant service No. Respondents had also enclosed the CC bill of the complainant wherein it can be found that the AGL service was linked to his domestic service.
3. When complainant was contacted on 01.02.2020 at 12.35 P.M. by the forum he expressed his satisfaction in resolving his grievance.
4. Since the grievance of the complainant was resolved by the respondents the complainant is disposed off.

**RECEIVED**  
**DISPATCHED**

DATE

C.G.No.217/2019-2020/Kadapa Circle

Page 1

06/03

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.**

This order is passed on this, the day of 29<sup>th</sup> February 2020.

Sd/-  
**Independent Member**

Sd/-  
**Chairperson**

**Forwarded By Order**



**Secretary to the Forum**

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.